## **ZERO TOLERANCE POLICY**

We understand that people can become angry when they feel that matters about which the feel strongly are not dealt with as they wish.

If that anger escalate into aggression towards our staff, we consider that unacceptable.

We adopt a 'zero tolerance' approach to antisocial, abusive, aggressive or violent behaviour.

Any Person who is aggressive or abusive towards a member of staff, another customer will be asked to leave the club.

Management

**Bury Spectrum Gymnastics Club**